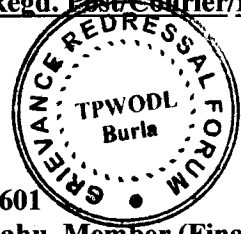


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Bargarh, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)



Ref: GRF/Burla/Div/SED/ (Final Order)/ 1776 (4)

Date: 31/05/24

Present:
Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)
Sri A.P.Sahu Member(Finance)

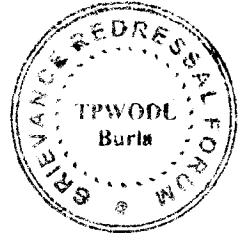
1	Case No.	BRL/429/2024			
2	Complainant/s`	Name & Address		Consumer No	Contact No.
		Rajendra Ku Agrawal At-A.Katapali Jharpali Sambalpur		4118-3312-0057	8926179108
3	Respondent/s	S.D.O (E),Hirakud		Division S.E.D, TPWODL, Sambalpur	
4	Date of Application	30.05.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Fariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	30.05.2024			
9	Date of Order	31/05/24			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

Office of Camp: GRF Office, Burla, TPWODL

appeared

For the Complainant- Rajendra Ku Agrawal

For the Respondent - SDO (Electrical), Hirakud, TPWODL.



GRF Case No- BRL/429/2024

COMPLAINANT

Rajendra Ku Agrawal

At-A.Katapali

Jharpali

Sambalpur

Consumer No.- 4118-3312-0057

VRS

OPPOSITE PARTY

SDO (Electrical), Hirakud, TPWODL.

This Forum has received the copy of the written grievance petition on 30.05.2024 from the complainant. After verification it came to notice of the Forum that the complainant has lodged objection to this Forum without opposite party which was coming under CHP (Complaint handing procedure) and hence, emailed the copy of the application to the opposite party to resolved the grievance with compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

(B. Mahapatra)

(Co-Opted Member)

Co-opted Member

Grievance Redressal Forum
TPWODL, Burla - 768017

(A.P. Sahu)

Member (Finance)

Grievance Redressal Forum

TPWODL, Burla - 768017

A.K. Satapathy

(President)

President

Grievance Redressal Forum

TPWODL, Burla - 768017

1. Rajendra Ku Agrawal, At-A.Katapali, Jharpali, Dist- Sambalpur
2. Sub-Divisional Officer (Elect.), Hirakud, TPWODL, Sambalpur with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), SED, TPWODL, Sambalpur
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases-> "GRF".)